

Service & Savings - How it works

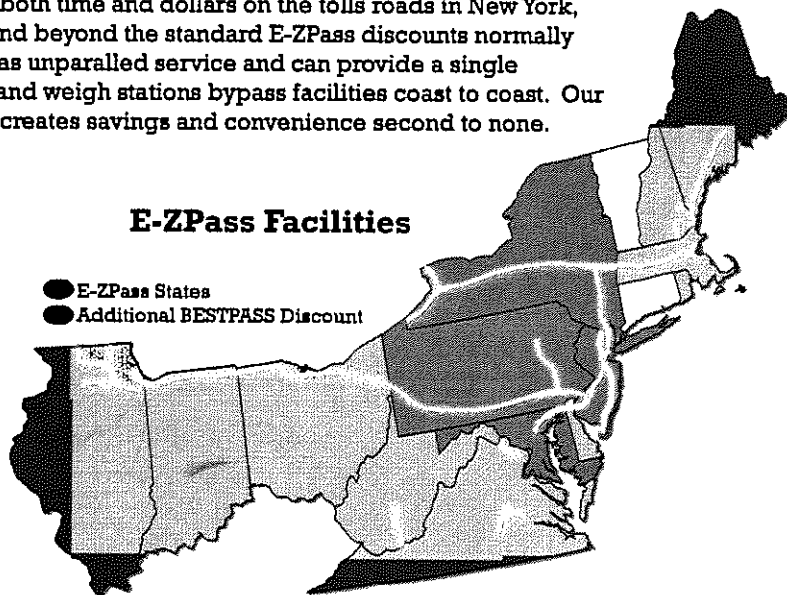
What is BESTPASS?

Founded by the New York State Motor Truck Association by truckers for truckers, BESTPASS provides the commercial motor carrier substantial savings in both time and dollars on the toll roads in New York, Pennsylvania, New Jersey and Maryland above and beyond the standard E-ZPass discounts normally provided. In addition to toll savings BESTPASS has unparalleled service and can provide a single transponder that allows utilization of all E-ZPass and weigh stations bypass facilities coast to coast. Our partnership with PrePass, NORPASS and NCPass creates savings and convenience second to none. Check out what BESTPASS has to offer!

What is E-ZPass?

E-ZPass is an electronic toll collection system that allows vehicles to pay their tolls without stopping. E-ZPass is operational in Delaware, Illinois, Indiana, Massachusetts, Maryland, Maine, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Virginia, and West Virginia. E-ZPass transponders are the size of a deck of cards and are generally mounted with adhesive strips to the interior of a vehicle windshield.

E-ZPass Facilities



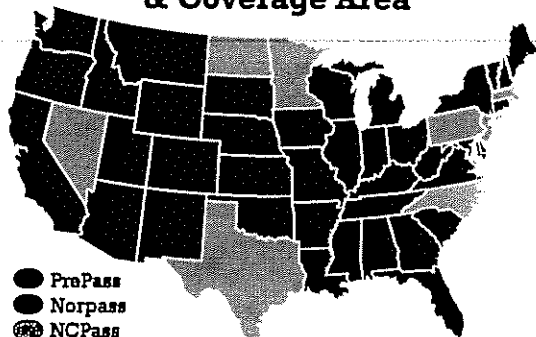
Savings

BESTPASS can save you 20%-40% on your toll usage. We are able to do this by purchasing large volumes of toll usage at a discount and passing along the additional savings to you. BESTPASS' arrangements with each state differs so not all discounts are the same. Please review our discount sheet on the reverse side for a detailed breakdown.

Weigh Station Bypass

BESTPASS has access to the Mark IV Fusion transponder making weigh station bypass a snap. No longer do you need to line the inside of your cab with multiple transponders. BESTPASS has agreements with all of the major bypass service providers and can make registration of your transponder with these service providers effortless.

Weigh Station Bypass Partners & Coverage Area






How do I sign up?

Call 888-410-9696 or fill out our application at <http://signup.bestpass.com>.

Start saving today!



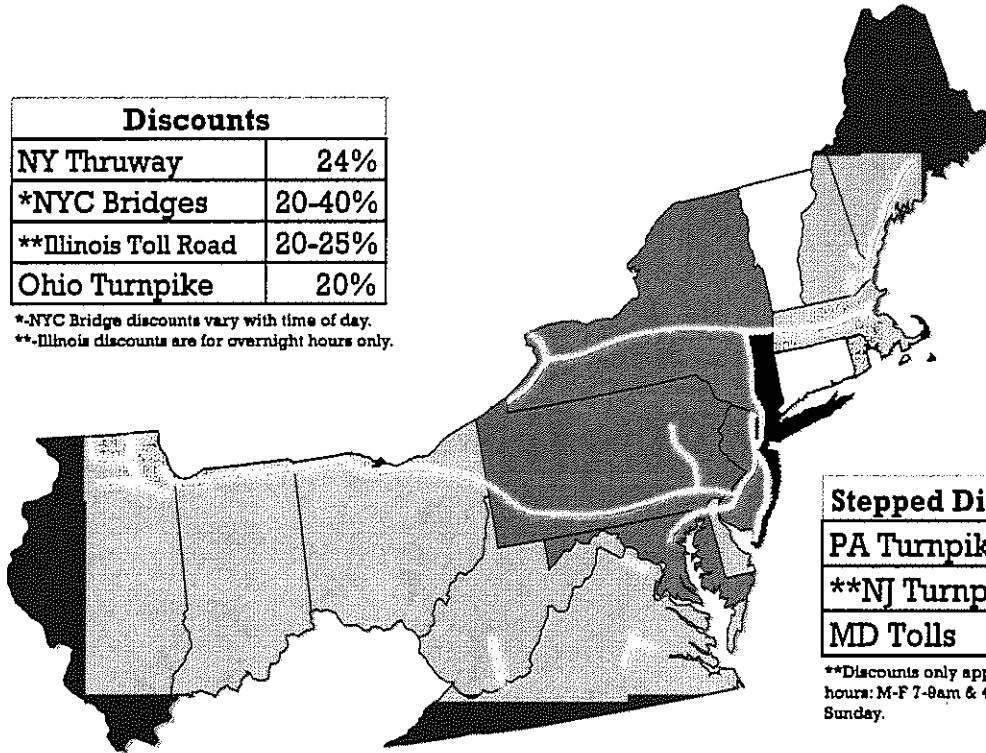
Discounts & Fees

Discounts

BESTPASS is in your corner. We tirelessly work for you to find discounts and additional savings in each state. The tables below show you how you can start saving on toll usage in addition to our transponder management services.

| Discounts | |
|----------------------|--------|
| NY Thruway | 24% |
| *NYC Bridges | 20-40% |
| **Illinois Toll Road | 20-25% |
| Ohio Turnpike | 20% |

*-NYC Bridge discounts vary with time of day.
**-Illinois discounts are for overnight hours only.



| Stepped Discounts (up to) | |
|---------------------------|-----|
| PA Turnpike | 18% |
| **NJ Turnpike | 8% |
| MD Tolls | 33% |

**Discounts only apply to non-peak hours. Peak hours: M-F 7-9am & 4:30-8:30pm, Saturday or Sunday.

Please Note: Due to tolling agency limitations, you can receive either the NY or MD discount per transponder. Make sure to talk with your BESTPASS sales consultant to determine which state would be the most beneficial based on your toll usage.

Fees

We do our best to keep fees to a minimum in order to pass on the maximum amount of savings to you. Below is a listing of onetime and recurring fees. In most cases your savings will more than make up for these additional fees.

- Monthly BESTPASS Fees - 8% of NY Tolls to a maximum of \$250
Applies to only NY based transponders
- Monthly NY Transponder Fees - \$0.50 per standard transponder, \$1.50 per FUSION transponder.
Applies to only NY based transponders
- One Time MD Transponder Purchase \$40.00 and \$1.50 maintenance fee per account per month.
Applies to only MD based transponder
- Monthly PA Transponder Usage Fee - \$0.50 per transponder with PA tolling activity for the month.



Transponders

As seems to be the case in our modern world, there are always choices. Transponders are no different. Depending on your vehicles configuration and your need to couple weigh station bypass with tolling, picking the right transponder is critical. If you are not sure which one is right for you, make sure to talk to one of our sales consultants. They can help guide the way.



Interior Transponder

Most popular. Mounts on the interior of the windshield on most cars and trucks.



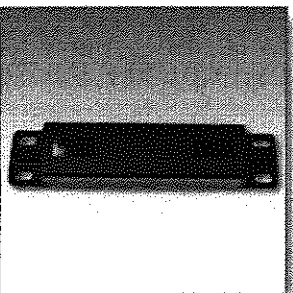
FUSION® Transponder

The FUSION transponder works with both the E-ZPass toll system and PrePass, NORPASS and NCPass weigh station bypass systems. A single transponder for both services. Saves space on your windshield so you can actually see the road.



Roof Mounted Transponder

The roof mounted transponder can be of great help if you find the standard interior transponder is not being read properly as you pass through the tolling lane. This transponder only works with E-ZPass tolling. It is incompatible with weigh station bypass services.



License Plate Transponder

As with the roof mounted transponder this mounting can be of great help if you find the standard interior transponder is not being read properly as you pass through the tolling lane. This transponder only works with E-ZPass tolling. It is incompatible with weigh station bypass services.



Prepay or Bonded Service

BESTPASS offers two types of service based on your monthly total toll usage in New York, Pennsylvania and New Jersey. If you are at or below \$2,500 a month in toll usage you qualify for BESTPASS Prepay. If you spend more than \$2,500 a month in toll usage, you will need BESTPASS Standard and will need to acquire a surety bond to open your account.

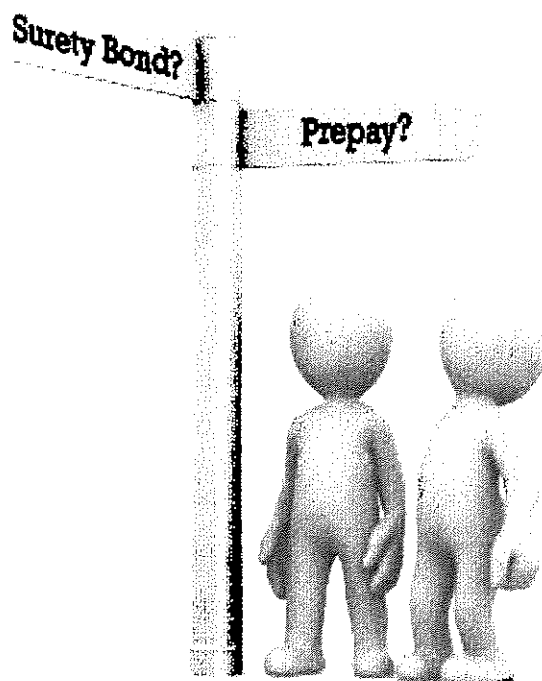
BESTPASS Prepay allows you to prepay two times(2x) your one month's average toll usage as prepayment of your expected usage. As you utilize the toll roads and accumulate usage, this usage will be paid utilizing the funds prepaid to BESTPASS. At the end of each month you will be asked to replenish your prepayment amount to the required level for the next month. If you should choose to close your account, all remaining prepaid funds will be returned to you in full after all obligations have been satisfied. This option can save you an additional \$230 dollars a year in bonding costs. If you wish to pay by check, you will need to prepay three times(3x) your average monthly toll usage.

BESTPASS Standard allows you to post pay your toll usage by acquiring a surety bond for three times your average month's toll usage. BESTPASS has access to a favorable bond rate and can assist in your bond application.

In the overwhelming majority of instances the savings seen utilizing BESTPASS more than offsets the cost of the surety bond or the bank interest lost by prepaying your tolls.

For all toll usage outside of New York, Pennsylvania and New Jersey, as with each tolling authority, you will be required to prepay your usage, which varies based on volume. A BESTPASS sales consultant will be able to assist in determining your prepaid balance and replenishment threshold on this toll usage.

Please make sure to talk to a BESTPASS sales consultant at (888)410-9696 to select the product that maximizes your savings.





Frequently Asked Questions

Q: How long will it take to receive the transponder once I submit my application?

A: Assuming all documents are completed and signed correctly the account will be setup and the transponder mailed to you within two weeks on average. Some transponder types are not stocked and may need to be specially ordered from E-ZPass

Q: What is the cost for E-ZPass transponders?

A: NY Accounts - E-ZPass transponders are leased to the customer at 80 cents per month. Fusion transponders, for tolling and weigh station bypass, are \$1.60 per month.

MD Accounts - E-ZPass transponders are \$21. Fusion transponders are \$40

Q: Are the transponders compatible with all toll agencies across the nation?

A: The transponders are compatible for all E-ZPass states from Maine to Virginia and west to Illinois. They do not work west of the Mississippi River or in Florida. Please see the map enclosed in this packet.

Q: I already have a PrePass account. How do I use the Fusion transponder with this account?

A: When you receive the transponder simply call PrePass 1-800-773-7277 to register it. When the new transponder starts lighting up at weigh stations you may return the PrePass tag to them.

Q: How often will I be billed?

A: NY account holders are billed by BESTPASS once per month for NY Thruway, PA Turnpike, and NJ Turnpike tolls. Tolls from other toll agencies will be included with the BESTPASS invoice.

MD Account holders receive a statement on a 30 day cycle.

Q: Can I pay online or setup recurring payments?

A: NY accounts - You may enroll for direct debit (ACH) or you may pay by check. Payment for prepaid agency tolls will occur when the balance reaches a present threshold.

Direct debit transfers will occur on the date shown on the monthly invoice (usually the 25th of the month—except for holidays and weekends).

Or you can simply mail a check along with your invoice payment coupon to:

BESTPASS, Inc.
828 Washington Avenue
Albany, NY 12203

MD Accounts - If paying by check you will receive a request for payment when your account balance dips below 50 percent of your monthly average usage.

If set up for Direct Debit you will receive a notice of payment when your balance dips below 25 percent of your monthly average usage. The debit will occur the day after the notice is generated.

Q: Will times be on the invoice / statement?

A: The paper invoice / statement does not have times. The times are available upon request from the customer. BESTPASS will not provide times to any agency unless approved by the customer.

Q: What if I decide to close my account?

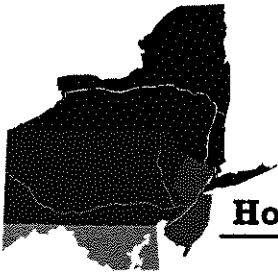
A: BESTPASS will refund any account balance upon receipt of a written request and after all tolls / discounts have posted to the account. This usually takes 30 - 60 days depending on the setup of your account.

Q: I am on the road for weeks at a time. How will I know when the account balance is low or I need to pay an invoice?

A: You may sign up for email delivery of the invoice/statement. This allows you to have the information the same day we process the files.

Q: How do I order more transponders or add / change vehicles?

A: We have most forms online at www.bestpass.com or you may call customer service at 888-410-9696. The staff will be available to help you during regular business hours Monday - Friday



How does E-ZPass® work?

How it Works

As your vehicle enters the toll lane, the transponder (1) that is mounted on your vehicle's windshield is read by the antennae (2). As your vehicle passes through, your E-ZPass® account is charged the proper amount. Feedback is provided to you on an electronic display (3). If your vehicle does not have a transponder, the system classifies you as a violator and cameras (4) take photos of your vehicle and your license plate for processing.

